



**CALIFORNIA TECHNOLOGY AGENCY**  
Public Safety Communications Office  
CA 9-1-1 Emergency Communications Division  
601 Sequoia Pacific Boulevard  
Sacramento, CA 95811-0231  
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Date: February 15, 2012

CA 9-1-1 Division Notice: 2012-01  
Expiration: When Superseded or Rescinded

To: ALL 9-1-1 COUNTY COORDINATORS  
ALL PUBLIC SAFETY ANSWERING POINT MANAGERS

Subject: **AWARD OF THE 9-1-1 SYSTEM AND SERVICES MASTER PURCHASE AGREEMENTS**  
**(5-12-58-01 THROUGH 5-12-58-09)**

On February 1, 2012, the State of California awarded the new 9-1-1 Systems and Services Master Purchase Agreement (MPA) which can now be utilized by Public Safety Answering Points (PSAP) to purchase Customer Premise Equipment (CPE) and maintenance services. The term of the contract is February 1, 2012, through December 31, 2014 with two one-year options to extend. Telecommunications' Master Agreements are contracts that are competitively bid and awarded under Public Contract Code 12120 by the California Technology Agency, Office of the Telecommunications Procurement and available to agencies that expend public funds. These types of agreements establish a pre-qualified list of vendors and simplify the purchasing process for the end user, by utilizing fair and reasonable pricing. The 9-1-1 Systems and Services MPA was awarded to nine (9) Contractors that include:

- AT&T.
- InterAct Public Safety
- Verizon Business
- Carousel Industries
- Intrado Inc.
- VisionAIR, Inc.
- Cassidian Communications
- Solacom Technologies, Inc.
- Zetron, Inc.

The 9-1-1 Systems and Services MPA differs from the previous 9-1-1 Telephone System MPA in a number of ways that include:

- Contractor reporting requirements;
- MPA compliance processes; and,
- Service level agreements;
- User Instructions

The CA 9-1-1 Division will continue to issue notices to ensure all 9-1-1 County Coordinators and all PSAP Managers are informed. Please direct all questions to the CA 9-1-1 Division Consultant, (assigned to your respective county) by referencing the CA 9-1-1 Division Contact List that is posted at <http://www.cio.ca.gov/PSCO/Directory/CA 9-1-1 Division Contact List.pdf>.

Sincerely,

Ryan Dulin, Chief  
California 9-1-1 Emergency Communications Division

cc: Karen Wong, Director, Public Safety Communications Office  
State 9-1-1 Advisory Board Members  
California 9-1-1 Emergency Communications Division Staff