

Meeting Minutes
State 9-1-1 Advisory Board
August 2014
Sacramento, CA

MEMBERS PRESENT:

Karen Wong, Governor's Office of Emergency Services, Public Safety Communications (PSC)

Scott Howland Designee for Scott Silsbee, California Highway Patrol (CHP)

Sam L. Spiegel, California Police Chiefs Association (CPCA)

Chris Herren, Designee for Edward Bonner, California State Sheriffs' Association (CSSA)

Charles Berdan, Association of Public-Safety Communication Officials (APCO)

Charles Cullen, California National Emergency Number Association (CALNENA)

Jaime Young, California National Emergency Number Association (CALNENA)

James W. Mele, California State Sheriffs' Association (CSSA)

Nathan Trauernicht, California Fire Chiefs Association (CFCA)

Michael Langston, California Police Chiefs Association (CPCA)

MEMBERS ABSENT:

Lesli J. Wilson, California Fire Chiefs Association (CFCA)

STAFF PRESENT:

Paul Dumetz, Public Safety Communications (PSC)

William Anderson, Public Safety Communications (PSC)

Monica McGrath, Public Safety Communications (PSC)

Wes Nitta, Public Safety Communications (PSC)

Dana Earl, Public Safety Communications (PSC)

Phillip Killion, Public Safety Communications (PSC)

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I. CALL TO ORDER

- Ms. Wong called the State 9-1-1 Advisory Board to order.

II. CLOSED SESSION

- Outage Report - CLOSED SESSION after vote pursuant to G.C. Section 11126(c)(18)
- Review of detailed information regarding outage notifications.

III. APPROVAL OF FEBRUARY 2014 MEETING MINUTES

- May 2014 Meeting Minutes approved.

IV. UNFINISHED BUSINESS

- **Legislative Update**

- Mr. Berdan provided information regarding AB 1717; the Bill is headed for the assembly floor and has been approved by all committees.
- Mr. Berdan informed the Board regarding SB 1211; the bill passed through the appropriations committee and headed for the Senate floor.

- **Wireless Routing**

- Mr. Cullen asked if the Routing on Empirical Data Project displayed the accuracy of wireless 9-1-1 routing. Mr. Anderson informed Mr. Cullen that that the information is shared with the FCC on the regular basis and the statistics has stayed about the same.
- Mr. Anderson informed the Board the Branch does not receive information from carriers when a new tower is installed. Mr. Cullen said he will check with the County Coordinators regarding the status of new towers.
- Mr. Anderson informed the Board he is working in cooperation with Public Safety network on the Misroute Project regarding the technical side to make sure powers are appropriately identified and calls are going to the correct location.

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- Mr. Spiegel requested to see the RED projects stated location accuracy figures. Ms. Wong informed Mr. Spiegel the CA 9-1-1 Branch has the information and will provide it to him before the next meeting.
- Ms. Young asked if a workgroup can hold a study session regarding wireless accuracy to keep people apprised on the issue, where we are at, and next steps. Ms. Wong asked the LRPC to create another workgroup to assist with Ms. Young's request.
- **NET 9-1-1 Act**
 - Mr. Anderson informed the Board the CA 9-1-1 Branch has provided its feedback in regards to the FCC's annual data collection as stated in Section 6(f)(2) of the NET 911 Act. The information was submitted July 2014 and question #9 now reads, "All funds were used for 9-1-1, with the exception of the Cal Fire funding that is used for CAD equipment".
- **CALFRN Presentation Update**
 - Greg Hamilton, SAIC, providing support to Ms. Wong, presented information regarding FirstNET in California.
 - Mr. Trauernicht requested Mr. Hamilton provide PDF versions of the presentation to association mail groups.
 - Mr. Trauernicht invited Mr. Hamilton to present at the California Fire Chiefs meeting Fall 2014.

V. REPORTS

- **CALIFORNIA 9-1-1 EMERGENCY COMMUNICATIONS BRANCH (CA 9-1-1 Branch) - William Anderson**

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- Provided the Wireless 9-1-1 Deployment document to the Board. Currently 11 PSAPs are not taking wireless calls.
- Provided the State 9-1-1 Advisory Board Active Task Document to the Board.
- Provided the SETNA Fund Condition Statement to the Board. Mr. Spiegel requested for the CA 9-1-1 Branch to post its tracking of the SETNA each month. Mr. Anderson said he will make the document available on the PSC CA 9-1-1 Branch Web Page.
- The CA 9-1-1 Branch will start towards the deployment of Text-to-9-1-1 in California but have met resistance from the PSAPs. The CA 9-1-1 Branch has a few PSAPs moving forward and setting precedence for California. CSU, Long Beach is near full activation. The Branch is also working with Butte County and San Bernardino County for the deployment of Text-to-9-1-1.
- The Education and Awareness Program is currently working on two campaigns. The Worst Sound Ever and Location. Elk Grove PD, Anaheim PD, CSU Long Beach, Calaveras Sheriff's Office and Shasta Communications are all assisting in the Test Pilot for the campaigns. The campaigns are expected to run through October 2014. Media Tool kits and marketing data will be provided to the PSAPs upon request.
- The CA 9-1-1 Branch staff is currently working with vendors, community, carriers and service providers to understand what are the components of Next Generation 9-1-1 and how is it going to fit in California.
- The Branch is expected to introduce the consultant for Next Generation 9-1-1 in California at the November 2014 State 9-1-1 Advisory Board Meeting.
- Mr. Anderson asked the Board to consider repurposing the Workgroup to assist the Branch and consultant in the development of Next Generation 9-1-1 in California.

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Mr. Anderson informed the Board the Branch will need input from the PSAPs on their expectations, and information to help develop and build out a NG9-1-1 system statewide for California.

- The Pasadena Ring Project is now working with Obsidian and along with Mendocino anticipates a launch date of February 2014. Ventura will begin routing wireless 9-1-1 calls December 2014.

- **Long Range Planning Committee - Charles Cullen**
 - CHP requested verbiage to be added to the CA 9-1-1 Operations Manual stating CHP does not have to adhere to the one year timeframe for CPE replacement. It is the Branch decision to leave this Operational Manual as-is and continues to work with CHP as a special practice and not a policy to be incorporated into the Operations Manual. Ms. Bland will consult with her administration and have continued discussion regarding the request.

 - The LRPC has completed their review and update of the Warren 9-1-1 Act. The document will be provided to the State 9-1-1 Advisory Board members for their review.

 - Mr. Cullen requested the 9-1-1 Policy and Practice Changes workgroup stay intact and consult on Next Generation 9-1-1. Ms. Wong informed the Board a discussion will be placed on the November 2014 State 9-1-1 Advisory Board meeting to discuss this item.

- **County Coordinator Task Force – Tracy Kessler**
 - The CCTF provided the LRPC with the final report regarding County Coordinator duties and issues. Six (6) County Coordinators will receive assistance form the CCTF mentorship program to help them become familiar with the position.

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- The County Coordinator Forum was held on June 25, 2014.
- The next County Coordinator Forum is scheduled for February 13, 2015 in San Diego California.

VI. PRESENTATION

- Retired Rear Admiral David Simpson, Federal Communications Commission, Public Safety and Homeland Security.
- Ms. Wong will contact NIST to inquire about a representative speaking at the next State 9-1-1 Advisory Board Meeting.
- Ms. Wong said she will contact Jennifer Green, Director of PSAPs in Washington DC regarding their HR hiring screening tool for Text-to-9-1-1 candidates.
- Ms. Wong will reach out to WEA to coordinate a way to educate and achieve a buy-in with PSAPs on utilizing WEA.
- Ms. Wong will reach out to the Cyber Security Task Force.

VII. NEW BUSINESS

- NONE

VIII. AGENDA ITEMS FOR FUTURE MEETINGS

- NIST Presentation
- LRPC/Workgroup Next Steps
- Bagley-Keen Act Review
- OES Cyber Security Task Force Presentation
- 2015 State 9-1-1 Advisory Board Meeting Dates

IX. ANNOUNCEMENTS

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- The Office of Emergency Communications will hold a FirstNET in California Town Hall meeting on August 26th in Fairfield, California and on September 30th in Santa Anna, California.

X. PUBLIC COMMENTS

- NONE

XI. ADJOURNMENT